

2019 TIGARD LIBRARY ANNUAL PATRON SURVEY RESPONSES

Minor typos and/or spelling errors were not corrected in the comments.
Comments with identifying information have been removed.

Q5. Would you like a coffee shop in the lobby?

Thoughts or suggestions about the lobby space:

- 1 Though I'm not a coffee drinker I like the idea of a cafe in the lobby, especially if drinks other than coffee were available or small snacks.
- 2 I like the idea of an inexpensive drinks and pastries/sandwiches. Though if the profits went toward the library, I'd pay more.
- 3 It would be nice if healthy kid snacks were available there too. Not just pastries
- 4 Seems like people like to gather there, but there isn't enough space for everyone who would-tables...Is there a way to make it larger? Also a way to muffle the sound. I like that everyone can hang out there, but sometimes it echoes and seems extra loud. I know carpet would not be practical. I'm not sure of the solution. Having snacks and beverages is ideal for hanging out together in the lobby and being able to catch up with friends.
- 5 Bubble Tea! Donuts! Cookies! Smoothies!
- 6 Have maybe more seating areas.
- 7 A coffee shop would be awesome! if that can't happen, maybe a cool rotating art display area? But I vote for coffee & snacks :)
- 8 With baked goods and snacks please!!!
- 9 keep it simple, just coffee, other beverages, simple snacks, not meals.
- 10 Get rid of it, nothing is successful in that space.
- 11 It would be great if it was open earlier than the Library hours and had quality coffee.
- 12 when there was a shop there before, I think it kind of gave you a set of eyes in the lobby.
- 13 Unless it would reduce the space fo homeless and or lonely people to hang out.
- 14 don't care
- 15 literary feast
- 16 No opinion
- 17 Okay if lobby space is all open to public & NOT partitioned for vendor
- 18 It needs to be an equitable & inclusive space for all.If it's operated like the last coffee shop, it won't be so.
- 19 a coffee shop and sitting area to read is essential.
- 20 Fun colorful pictures/figurines for kids to come in and see
- 21 I'm unlikely to use any business in the lobby. I'm fine with the lobby used as a casual reading or just sitting space for all who want to use it.
- 22 We miss the lobby cafe Just keep out the bad people
- 23 could put again the shop and more tables and chairs
- 24 More chairs and tables and open the shop again.
- 25 If there's a coffee shop, it should be well-publicized, to draw more people in to the library.
- 26 I have no opinion about the coffee shop.
- 27 Repaint the metal chairs and tables:) Kid size table/chairs
- 28 bring back the coffee shop, it added a lot to the library experience. Seeing the space empty makes me question the wisdom of the governing body.
- 29 I don't go to the library to drink coffee or to eat.

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- 30 I'm not opposed to a coffee shop but I probably would not use it. If it gets enough business to survive, great!
- 31 Does not matter to me.
- 32 Please do find a vendor to fill that lobby space. I miss Literary Feast so much. Still not sure why they couldn't stay, as the city never made it clear to us. Is there any way they could return? J&A filled the space with warmth, life, smiles, and amazing food and smells. It is so cold and dreary in the lobby now and sometimes even uncomfortable feeling. It's not the same, and it's sad. The library has that space available and I feel like they have an obligation to their community to put it to good use! Glad to see that the library is seeking input on this!!!
- 33 I miss the shop that had panini sandwiches, soda, kool-aide juice drinks and donut holes. I am not a coffee drinker. But travel a ways to get to the library and miss not able to grab a bite to eat, and enjoy it in the lobby or outside if it is nice and if no one is camping at the covered picnic table.
- 34 I don't care either way
- 35 not a weed shop, please!
- 36 Yes, I'd really love to see another local coffee and/or tea shop w/ some healthy grab-and-go options.
- 37 dounts
- 38 Maybe have couches and chairs like a coffee shop sometimes does.
- 39 Do whatever the majority of patrons would like.
- 40 There is oftentimes homeless sleeping in the lobby. I understand they need a place to go, but every day? My children are often intimidated by this (when) using the restroom.
- 41 Some kind of food or drink.
- 42 hopefully they could sell donuts and sandwiches also. the previous coffee shop tenant was great!
- 43 Never used it/indifferent
- 44 Comfortable and bright and save... a meeting place to talk. Inside the library, I would like a nice comfy chair with good lighting to read a magazine or book in quiet.
- 45 It's apparent that the library lobby is also used by Tigard's homeless population. Perhaps the coffee shop could help out this in-need population in some way?
- 46 Or, a smoothie and Italian soda shop might appeal to more kids and be more health conscious. Or at least offering kid friendly options at coffee shop.
- 47
- I did not use the previous coffee shop that was at the library. Not against it but I just wouldn't use it.
- 48 Please provide a coffee shop in the lobby again. I appreciated having one there and it enhances the experience for the patrons.
- 49 Play space for kids
- 50 Definitely miss having a coffee shop- still miss Sesame Donuts!
- 51 I think it would really great if it was a shared space nonprofit retail type space. Like a nonprofit pop up area where they could host events that could draw in a crowd for the library and the community. Additionally it would an excellent space to host artistic outreach. Artists could volunteer to play music or paint 😊 in public and a sort of open art experience.
- 52 It will just attract homeless.
- 53 Yes; but not super important. The lobby could be used for more displays of information or accomplishments (such as art), or an extension of the library with comfortable areas to read.
- 54 Stage for music and have an open mike type policy.

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- 55 The issue will be something to draw people in. I don't think the library has the draw that could keep a business in that area operational as I'm assuming that is why the donut shop closed. While the library is on a walk path it doesn't appear to be in a high volume walking area. If it was closer to downtown Tigard it might work but it isn't. If people want coffee one of those automated machines would likely fill that need.
- 56 1. Why not sublet to Starbucks? or another Symposium location? 2. Please do NOT let it become a shelter for the homeless. They hang out there all day - please send them somewhere they can take a shower and clean up. It doesn't feel safe anymore walking into the library.
- 57 I was so disappointed when you closed The Literary Feast Cafe. It had THE BEST food and the nicest owners. Such a loss!!!
- 58 Another area for kids to play and learn. Maybe with more games and toys, books, slide, block for building, etc. Also, how about a play structure outside the library...
- 59 a cafe that served more than coffee as I am not a coffee drinker
- 60 get rid of the homeless persons .
- 61 neutral on this subject
- 62 Or it would be great to create another meeting space that could be used for events. Or to remodel the space to become a common/reading area with comfy chairs.
- 63 We miss Sesame doughnuts!!!
- 64 No usage by me.
- 65 Self-vending machines
- 66
- Please, please, please, bring it back. It makes the library so much more attractive as a meeting place & also is great to have a snack & coffee available when events are held in the big auditorium.
- 67 Don't care
- 68 No thoughts either way. Whatever ends up there, if its appealing, I might buy products, but don't usually plan to on a trip to the library.
- 69
- would be great if the coffee shop was volunteer run and more affordable than regular coffee shops.
- 70 I think it'd be great to have a small boutique for handmade items by local artists - kind of like Crafty Wonderland. Not sure if that's sustainable, but it could be paired with a coffee/snack shop.
- 71 Many of us have wondered what happened to Sesame Donuts, the coffee/sandwich shop that was in the lobby for quite some time. Their fixings & coffee were good & they seemed to have a decent business.
- 72
- Coffee stand failed twice, I think, so I don't think it's viable. How about vending machines? Use existing space for various groups looking to raise funds that can benefit from the traffic - girl scouts selling cookies, groups looking to sell items to raise money (e.g. schools, boosters). Rent space a month at a time for food cart operator or restaurant looking to promote itself.
- 73 if not a coffee shop, vending machines could be useful.
- 74 I'm not sure if I would buy from the coffee shop, but I like the idea of it being there. Maybe sometime I'd use it.
- 75 It should pay for itself. No drain on library funds. No more "free stuff" at taxpayer expense!
- 76 Coffee should be local Tigard if possible.
- 77 No opinion
- 78 I don't care
- 79 I don't care

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- 80 For some it would be nice. I get my coffee st three different place I do I'm good.
- 81 Leave as is, maybe a few tables and chairs?
- 82 It makes no difference to me. Some people might enjoy a coffee shop.
- 83 Cell phone/laptop area as cells are frowned on inside.
- 84 Coffee shop area MUST BE FOR PATRONS ONLY. Sorry, but people feel uncomfortable with the homeless hogging the tables ALL DAY. Coffee shop prices need to be reasonable.
- 85 Would be convenient, if at the library longer than I planned or needed a brain pick me up. Would be tempted to spend money tha I had not planned on.I
- 86 Sure, but maybe no food/drink in library itself.
- 87 cheap healthy ready made snacks and drinks
- 88 Either way is good with me.
- 89
- 90 A shop that not only serves coffee, but soda, water, milk, snacks, candy and some prepackaged food.
- 91 Coffee Shop and pastries like Starbucks
- 92 I love browsing and sometimes buying from the book sale shelf.
- 93 I am not against a coffee shop - which is what the "No" option felt like I was saying. It just wouldn't add anything for me personally.
- 94 More childrens' books geared to early readers about animals, trucks, space, and science More make and take activities More concerts, plays, and sing alongs
- 95 Though I didn't often use it, the space is a nice place for someone to get a coffee / snack and sit down with their book rather than have to go to a coffee shop somewhere else.
- 96 I would probably not use a coffee shop
- 97 I may not use it but I might It would be nice
- 98 Coffee is good anytime anyplace!!!!
- 99 When the coffee shop was there, I only used it a few times. I miss that there isn't something there, but don't know if I'd use it any more than I did before...
- 100 Simple and low-key coffee and/or snack bar. May be best if this was sponsored by a charity or civil group on a pay-as-you-use basis.
- 101 It has failed twice but it would be nice. I also don't like the area being used for the homeless but not really a way around that.
- 102 Big Mistake, letting the previous deli leave. They had good healthy food and were nice!!!! NOT just a donut(sugar) shop!!!!
- 103 rent to startup food entrepreneur (by the day) eg - Every Monday - new donut business Every Tuesday - new coffee business Every Wednesday - new artist business etc, etc
- 104 Try to get Dutch Bros in there. Or an independent coffee/pastry/fruit shop. Needs to include kid friendly options. Budget friendly, if it's expensive it likely won't do well.
- 105 You need a simple coffee and light pastry bar. Almost nobody wants a lunch. You should have it run by a local non-profit organization.
- 106 Kick out vagrants sleep and stinking up lobby. Spite bathroom doors open it takes a minute for predators to attack a child entering alone. Only a matter of time. I know they visit the library masturbating to porn permitted at this library. I walk past it and staff does nothing over the years. They have no power, while bent on all-inclusion
- 107 It doesn't matter to me.
- 108 It would be nice to have a coffee shop but I would probably not use it. It's been tried several times.
- 109 I don't drink coffee so I wouldn't use a coffee shop but I'm not necessarily opposed to the idea. My kids enjoyed the donut shop in that space back when it was there.
- 110 I don't care if there's coffee in the lobby.

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- 110 Jim and Patty's coffee people
- 111 I think it would be nice - but keep it simple and fast. Coffee and pastries - no sandwiches, etc.
- 112 Would like to have persons using the lobby as a bedroom removed. Often find 2 tables occupied by persons sleeping. Not conducive to enjoying coffee and conversation with other patrons.
- 113 A coffee shop does not impact me either way. I don't use coffee shops. Maybe rent it out to a local artist for them to sell their art.
- 114 I supported the two previous businesses that had the space. The second business was especially serviceable with tasty options. I was sad they left
- 115
One option could be a small space by the C of C that features information about local businesses.
- 116 People leave trash and are messy.
- 117
Who is the gentleman who usually sits in the lobby, and where does he go when the Library is closed?
- 118 Please bring back Sesame Donuts.
- 119 It was great when we could get coffee or food in the library. Miss this.
- 120 I don't personally enjoy seeing some of the same people SLEEPING at the tables in the lobby.
- 121
It's not very warm and welcoming. It's such a sterile space. With that high ceiling, it's really a big cold feeling box that one hastens to move through. There's plenty of light, so perhaps some big plants. Some soft surfaces - wall hangings, rugs. Maybe some type of open work screens creating spaces that accommodate tables and chairs for study groups - or card or game players (does library have any games that can be checked out?) Or a group of chairs where one could sit and read? Maybe scatter a few magazines (not current issues) or donated books on tables or other surfaces in that area - items you'd not mind if they left with someone. I had heard that homeless sometimes lounge in the lobby. That could be a deterrent to people who might use the lobby if it were made more inviting as per my suggestions above. A coffee shop with an employee might help people feel safer to linger there.
- 122 Allow a vendor to use the space without an expectation that the city needs to generate revenue. Focus on it being a convenience for patrons.
- 123 Say, I've got an idea! How about a charming cafe with good, imaginative, reasonably-priced food, with a catchy, creative, relevant-to-the-library name like...hmmm. "Literary Feast"?
- 124 I usually don't buy food or drink when going to library because food and drink is not allowed inside the library.
- 125 It could be a great space for meeting other people for coffee, a place for children's stories, Artist talks/create for different age groups in the Lobby area.
- 126 I use Overload 100% of the time. I'm 64 and wish I had this when I was a kid!
- 127 If a coffee shop opens in the lobby, more tables and sitting spaces would be a help. I enjoyed the food and beverage service that used to be there.
- 128 Yes, with some inexpensive treats for kids.
- 129 It would be nice for a place selling drinks. I don't care for coffee so I wouldn't like it if that was the only thing offered. Also, with how much the lobby echoes and how cold it is, it isn't comfortable to hang around like people do in cafes.
- 130 Right on!
- 131 I have no objections to a coffee shop, but I would not use it.
- 132 I miss having a coffee shop in the lobby. Even if the city is not making much profit on rent, I think it adds to the library experience.
- 133 I won't use a coffee shop, but have no objections to one.

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- 134 You used to have the most wonderful bear claws.
- 135 Espresso/steamed milk process just one more noisy thing. It also just encourages more food and drink in library. I have been around when you had food at that little stand. It was ok, but I don't miss it.
- 136 Could the space be used by non-profits to offer services to the homeless, families-in-need, etc? Could be used for food giveaways, resource tips, medical needs, etc. Sort of a visitors information booth for city/county/state/federal resources.
- 137 I so miss Literary Feasts..... Can they come back?
- 138 We miss donut holes!
- 139 What ever it takes to get our young teens in the space. The future of the library is at stake.
- 140 Be fair with rent so you don't run a good vendor out like last time. I enjoyed the good food of the last vendor
- 141 Offer other drinks besides coffee please.
- 142 Reading tables, comfy (easy to clean) chairs
- 143 It needs to be cheaper than the last coffee shop, and have more good lunch items at good prices.
- 144 coffee, food, book themed gift items
- 145 More comfortable seating.
- 146 I liked the Sesame doughnut shop. But we would want quality brewed coffee.
- 147 Would love to have pastries, donuts, etc. and not just coffee.
- 148 Except can not ever use tables, because homeless are always at them. Not enjoyable at all!!!!
- 149 I realize that the coffee shop has been difficult to keep open but it is a really nice thing to have, maybe even worth some investment by the library.
- 150 Coffee and fruits , power food.
- 151 I visited the library MUCH more often when the coffee was available. Still upset at the city for the decision made to oust Literary Feast. They were a wonderful welcoming committee to those entering the library. They provided fresh homemade goods and great coffee. The enjoyment of a good book is tripled when one has freshly brewed coffee in hand. ☺
- 152 I think it's nice to have a coffee shop for those who would like it.
- 153 Coffee shop would be nice but don't know if I would use it.
- 154 I just said no because I would probably not use it much.
- 155 It is nice to have something in that space that encourages socializing, however, the use of the space for loitering seems to be becoming a problem.
- 156 OK either way
- 157 Why was it removed? Whatever the reason was, has that issue been addressed?
- 158 The lobby has a very cold feel. Stuffed furniture and carpet would help the space be more inviting. Then, a coffee shop would probably be used. Barnes and Noble's coffee area does well.
- 159 Not that I don't want one, just don't care.
- 160 I miss the coffee/deli service that closed a couple of years ago!!! Everything about their food choices was excellent! A shame to see that space not used. Please put a coffee shop with GOOD food, not crappy cheap I-shouldn't-be-eating-this-junk stuff.
- 161 Since the library is in a food desert, coffee shop was very appreciated. Makes extended time at library easier, especially with children
- 162 Given infrequency of my visits would not consider my vote a key motivator for or against.
- 163 Perhaps the space be used by the community for non-profit meetings (or maybe it is already).
- 164 I think the coffee shop is nice, but I would not use it simply because I am so busy and always on the run.

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165 Please provide healthy snacks if there is food served here!

166

I understand part of the issue was seating. The cafe owners want to ensure sufficient seating for their customers and the library wants to be inclusive and welcoming to everyone who enters. It seems a compromise could be made where most but not all seats are reserved for cafe patrons. I would hope the city would understand and appreciate the need for the cafe to provide seating to its patrons.

167 I loved it when the donut shop was around - it would be fun to buy snacks with my young children when we visit.

168 Coffee and snacks

169 Create a drive-thru window so that people can pick up their reserved materials and not take up a parking space in the lot. They can be on their way without getting out of their vehicles.

170 I don't use it but it seems having the cafe there is a nice treat.

171 I have an idea about creating a nonprofit coffee shop in that space if anyone is interested in following up with me. :)

172 Make that space functional. Seating/meeting/display/storage. Anything that directly helps the library provide good service.

173 I would not get coffee there, but I know others who would and do miss the donut/coffee shop.

174 Whatever works best for regular patrons is good

175 Good offerings at the coffee shop and more (and more comfortable) places to sit. Good wifi in the coffee shop area. Need to be able to sit enjoyably when drinks/food for the coffee shop to be a success because I assume that it is not allowed to bring drinks/food into the library, correct?

176 I would like an easier way to find audio audio books.

177 It is a great idea; a meeting, study, and welcoming location. However I probably would not be making purchases there.

178 We missed the doughnut shop and then the sandwich shops in there. It's been years and my son (now 7) still asks why there isn't a coffee there. It really made the Tigard library unique and was such a great place for parents and kids to grab a snack, sit, and read.

179 Starbuck type snacks.

180 Shouldn't have closed the one that was there!!,

181 I likely would not use a coffee shop myself, but I can not say I would "not like" one there again!

182 I don't care.

183 but don't know how OFTEN I would use it...

184 doesn't matter since I usually bring my drink in my car

185 Coffee Shop!

186 99% of my library usage is online, so the lobby doesn't affect me either way.

187 More ebooks/Audio.

188 Greatly miss the cafe. I ate there at least once a week.

189 Keep the doughnut shop open 24/7 please!!

190 i don't use that food/drink area

191 Very disappointed the city ousted the last food/coffee vendor - they were terrific and it was a pleasant family run business with great products.

192 A coffee shop adds a great deal to the 'community nexus' vibe of the library - this should be a top priority for library planners.

193 I think it would be too noisy and odorous, like a Starbucks. Coffee grinder, frothing machine, possibly a blender. No, way too noisy. How about a self serve coffee vending machine that is like a Keurig type of operation?

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- 194 A coffee shop in the lobby is nice, but I'm unlikely to use it.
- 195 Yes, but I have only used what was there once, so my answer shouldn't carry much weight.
- 196
Tables need to be kept open for library patrons. Some folks camp out at a table for the entire day!
- 197 Would like a cheaper coffee shop than the last one, and better lunch foods.
- 198 Please bring back Literary Feast. They were the best food vendor the library has ever had. If they can't come back, then have a business that is very similar with fresh baked goods and hearty food choices, not no re-selling of Costco food like one vendor did in the past.
- 199 It's so convenient to have a coffee shop w/some food (savory & sweet). It's also a lot more inviting to walk in the lobby and smell coffee!
- 200 A donut stand there would be great because then I would have an excuse for breaking my diet (but please don't sell donuts there because I would eat them and I don't need to be eating donuts!)
- 201 I wonder what can be done to make a coffee shop more successful. If memory serves me right two unsuccessful attempts have been made to use the space for this.
- 202 I like the lobby as a flexible, open place to hang out. I like the idea of a coffee shop or other snack/drink facility in the lobby, but I fear it would not get enough business to be viable.
- 203 I think it would be nice for several but I personally would probably not use it.
- 204 Having a cafe or coffee shop in the lobby really improves the dynamic of the area. We really miss having that there. It's also a great incentive to get the kids to walk to the library :)
- 205 Only if it has other options than just coffee.
- 206 i love having a lunch spot and a place to stop for a treat
- 207 Some amenities would be nice, if not a coffee shop, maybe a vending machine would serve decently well too.
- 208 we loved having a cafe with donuts and healthy snacks! please bring it back!!!
- 209 It wouldn't necessarily have to be a coffee shop, but please put something into that space and generally refresh the lobby area to be more comfy and welcoming.
- 210 :)
- 211 I usually check out books electronically (ebooks). A coffee shop wouldn't be useful to me.
- 212 eliminate it as a homeless shelter - it smells bad. Or have a social worker available to work with these people - I have seen the same guy in the lobby for at least two years and he looks very unhealthy.
- 213 No opinion
- 214 Local papers and publications of interest to residents old and new.
- 215 Indifferent. Wouldn't buy coffee though.
- 216
Sesame Donuts again or small sale item Barista w/ selection of small pastries (not meal items-too slow)
- 217 Decors (flowers, paints, quotes)
- 218 City should discount the space!
- 219 I guess leaning more yes than no on a coffee shop. Maybe an inside garden set up and more reading space?
- 220 Have some fruit available for sale also, cookies?
- 221 I love the displays in the cabinets.
- 222 Don't need to open early on Sundays.
- 223 Hire back the last couple who worked there.
- 224 Abbbsssoooooo!!!!!! That would be amazing. I miss the literary cafe that was there :(

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- 225 The coffee shop was a nice touch. I like the information on local events that they have on display too-- very informative :)
- 226 PLEASE PLEASE PLEASE!!!!!!
- 227 Since upstairs Tigard Library is more quiet than any other libraries in the area (like Beaverton and Hillsdale), and you have such lovely quiet spaces and windows, I like to come here to read and enjoy being in a quiet public place. I think some kind of healthy deli in the lobby would be awesome, because I could grab a little lunch and eat outside while I'm here. Or maybe just a little kiosk with healthy snacks. :) Coffee shops usually don't have healthy options, or if there are healthy options they are overpriced.
- 228 LOVE the idea of a coffee shop. I was sad when Sesame Donuts left. My other thought about the lobby space is there never seems to be an opportunity to sit at any of the tables in the lobby as they typically always seem to be occupied by people (possibly homeless?) who are there during all open hours.
- 229 No comment. It's fine as is.
- 230 OH my goodness it should be a stable business that does not get removed on a whim by the city! I'm still angry about the last cafe being forced out.
- 231 Don't care one way or the other about coffee shop. Would be OK if self-sustaining, but don't want it to be an expense that eliminates something else.
- 232 Maybe offer the space to TTSD groups for selling items for fundraising? Or perhaps TTSD high school business groups might be able to do a business here.
- 233
I'm happy to see people in the lobby and in the library who need a warm space to be during the day.
- 234 What happened to the coffee shop?
- 235 We enjoyed it when Sesame Donuts was there.
- 236 Since there was one there before, maybe it wasn't successful. I don't have a strong feeling one way or the other on this.
- 237 A coffee shop would be a dream!!
- 238 I usually just dash in and back out after picking up media/books ordered on line. But I did think the lobby was more welcoming with the coffee shop.
- 239 I don't use it, so it doesn't matter to me.
- 240 If you have a coffee shop, I think a few more tables and chairs would be needed in the lobby.
- 241 Right now it seems like wasted space.
- 242 Coffee shop only - there are so many places to eat in the area,
- 243 The library should stick to its mission of being a source of information to users.
- 244 Bring back Literary Feast, please!
- 245 We really enjoyed it when Sesame Donuts were there. They had great drinks and the donuts were great. Don't know if they left because they weren't making enough money or what. There have been others that have come and gone.
- 246
I would like a reasonably priced coffee shop without a mean manager. I liked the peeps who had Sesame Donuts, but the last guys you had in there, the male manager was awful! I walked in one day, HAVING AN ASTHMA ATTACK, sat at the first empty seat, and dug out my inhalers. I'm alternating wheezing and inhaling and the jerk comes over to tell me that the tables (as I said, the first open seat when I staggered in) are for customers only and I needed to move. I'm about ready to pass out, another patron is asking me if I needed 911 and he's telling me that I need to go buy something or I need to move. That was about 6 weeks before they were gone. and I'll be honest, I went to the Beaverton Library until I heard they'd closed. They drove away a lot of patrons.

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- 247 It was great having an option for drinks & snacks on site. The Sherwood Library has become a favorite with the grandkids.
- 248 Especially in cold months. Miss the coffee shop.
- 249 Oddly, I don't patronize coffee shops, but it would be nice if there was one in the lobby that sold inexpensive pastries, cookies, snacks, etc.
- 250
Big disappointment when the library did not s French cafe idea with great snacks made the Tigarupport the professional baker and her food/coffee shop last year.She provided coffee and snacks that were sooo much better than the prior kiosk--commercial donuts. Bring her back (although I fear it is too late) because her european-style coffee shop with snacks made going to the library a quality event! .
- 251 Doesn't really matter unless the Library wants persons to drink coffee IN the Library.
- 252 A coffee shop will add traffic and trash. How about an area for used books for sale?
- 253
Literary Feast was too slow making food. Another coffee shop with simpler options would be better.
- 254 Don't care one way or the other
- 255 My kids would love to have a snack after visiting the library. They don't know Sesame Donuts used to be there, which is definitely a good thing. :) Still, a place to have a little something would make our library outings extra awesome.
- 256 Absolutely need a coffee/pastry shop. The lobby has in the past been a lovely place to grab coffee and visit/wait for someone. I find it depressing that library staff have said homeless in the library were a big safety issue.
- 257 Dutch bros!!!
- 258 Healthy food options, coffee tea
- 259 I'm very satisfied with the library.
- 260 Not an expensive place like the last one. One with small treats for kids like the donut holes the first one had.
- 261 A coffee shop would be nice but I'd probably only use it every once in a while.
- 262 I am wondering why the last cafe left? It seemed that it was busy all the time and I think that it has proven to be an asset for the library. It looks very sad with an empty space in the lobby.
- 263 Please don't let homeless sleep there.
- 264 Coffee and doughnuts motivate my family to go to the library!
- 265 I like the idea of a coffee shop in the lobby, but if I'm being totally honest, I would almost never shop there.
- 266 A great addition if the library can bring in a private business- but not a good idea if this requires subsidy via general fund dollars
- 267 Don't run them out like you did the last business that was in there.
- 268 It would be great to have a space to casually visit with people and share food in the lobby - but maybe somehow also make it less echo-y?
- 269 It definitely needs more tables. It just seems like a large empty area right now.
- 270 I don't think that the same man should be able to always stay in the lobby. He is there every time I come. I feel bad because he is probably homeless, but it just doesn't seem appropriate
- 271 Im thinking maybe rent weekly to local artists or locals who sell homemade items.
- 272 A coffee shop would be a nice gathering place.
- 273 It would be nice to have a coffee shop again, however, it seems the lobby space is a spot for the homeless to hang out. So I'm not comfortable hanging out there.
- 274 weekly showcase for a Tigard or Washington County nonprofit or for Tigard or Washington County governmental Dept.

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TIGARD LIBRARY ANNUAL PATRON SURVEY RESPONSES

- 275 If a coffee shop would eliminate people sleeping/piling junk on the tables/running a daycare for homeless i.e. drug addicts. I'm all for it
- 276 What happened to the previous coffee shop that were in the lobby? If Between Chapters and Sesame Donuts (both good vendors!!) couldn't be successful in that space, what's changed that will help a new vendor stay in business?
- 277 Don't drink coffee
- 278 don't drink coffee
- 279 Friends of the Library space
- 280 Good the way it is
- 281 Simple coffee and snacks. Not a restaurant that prepares lots of complicated sandwiches. Something very easy and friendly.
- 282
Books & coffee shops go hand in hand. Just not a corporate shop. Keep it low-key & locally owned.
- 283 The last people did a great job....why not ask them back ?
- 284 Unless it attracts too many homeless waiting for handouts. I understand there was a donut stand there before--not sure why they are no longer there.
- 285 Its bad, bring back the donuts
- 286 Tea too!
- 287 Don't need a coffee shop, but enjoyed seeing others using the space to meet and enjoy.
- 288 Would be a great resource to have refreshments when you want to bike to the library or make it a longer visit!
- 289 Why has it taken 2 yrs to get someone else in that same space?
- 290 Nothing fancy; soups, salads, sandwiches, drinks, fruits, pastries, etc.
- 291 We greatly miss this!
- 292 Yes bring Literary Feast back!!
- 293 Rent it out to say, Girls Scouts maybe.
- 294 We really need a coffee shop, or even better, a cafe. I really miss the Literary Feast. Their food was excellent.
- 295 Unsure. Items would need to be reasonably priced, I believe, to attract patrons to its services. The average patron may not have access to expendable funds to be spent on coffee, etc.
- 296 maybe with quick/healthy deli-type foods for easy meals?
- 297 The eating space is good for patrons to bring drinks and snacks with them but a food service area is hard to keep from getting messy and unsightly. The space is good to relax and have a quick phone call or out-wait a rain shower.
- 298 I don't drink coffee
- 299 Either yes or no, personally never purchase coffee at a shop.
- 300 Could we have a bubble tea shop?
- 301 I really really would like that coffee shop back. Right now that lobby is just wasted space.
- 302 More art
- 303 If would be a great place for couches or other comfortable seating, but my fear would that would attract the wrong guests - as the chairs and tables do now.
- 304 I'm not a coffee drinker.
- 305 coop between city and the vendor. The vendor will have a hard time meeting requirements but patrons would much enjoy a good coffee spot good prices and good service.

2019 TIGARD LIBRARY ANNUAL PATRON SURVEY RESPONSES

Minor typos and/or spelling errors were not corrected in the comments.

Q6. What spaces would you use in the Library? Other (please specify)

- 1 Science Technology.
- 2 I would like to use the outside patio more often, I don't know why I don't use it. It's very nice.
- 3 The reserved room is only for two hours. Maybe a quiet closed study area that does not need to be reserved for 2 hours plus.
- 4 Computer training classes: Microsoft/Google/Android (free or sponsored)
- 5 just books & magazines
- 6 Teen room like Tualatin library has. Offer organized teen activity
- 7 Children's play area
- 8 Not to keen on Makerspaces too many people not enough place for everyone to get a chance on them. Kind of like the 30 minute limit on children's computers.
- 9 None of the above.
- 10 new books section - Sci-Fi/Fantasy
- 11 cinema? Media center?
- 12 I use the computer and especially the printers.
- 13 Computer classroom
- 14 Coffee Shop in the Lobby
- 15 group study spaces
- 16 A play space for my grandson
- 17 a book gift shop - local items, offshoots of book characters, etc. (think Harry Potter)
- 18 Networking events, school activities
- 19 Computers
- 20 Computers
- 21 Computer help room
- 22 Classes on new technology
- 23 staff recommendation table
- 24 Children play and reading area
- 25 I drive to Hillsboro shute library for spanish intercambio
- 26 Outdoor facilities.
- 27 The computer/tech lab has been extremely helpful for me learning to keep up with technology
- 28 Kids area.
- 29 meeting rooms
- 30 computers
- 31 I use the desk service personnel, and online services.
- 32 reference desk
- 33 Children's toys
- 34 Interactive kids areas
- 35 Book sale. Concerts
- 36 card catalogs, computers

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TIGARD LIBRARY ANNUAL PATRON SURVEY RESPONSES

- 37 Anyone can see and order any materials they need and have them waiting for them. So apart from the children's area, most people just come in, pick up or pick out and go. It doesn't "feel" like a place one would desire to linger. Maybe if a class is compelling enough, one would not just get materials and rush off.
- 38 I would like to see the group gathering space available for day and evening use by community groups like Rotary for their regular weekly meetings, at a fee of course. Allow food to be brought in to cater such activities.
- 39 The quiet reading room with the comfy chairs and fireplace.
- 40 More computers
- 41 I enjoy the display of staff reading recommendations very much.
- 42 Quiet seating with good lighting for reading binges.
- 43 I especially like the areas overlooking Fanno Creek
- 44 I Love our library just as it is.
- 45 A toy room.
- 46 Art & craft displays
- 47 Magazine area
- 48 Fireplace room
- 49 Near magazines, i use the chairs to browse books and zines
- 50 Newspapers
- 51 Thanks
- 52 Tend to not stay long.
- 53 I prefer Tualatin library because it's warmer and more comfortable. I also like Garden Home and Murray because they are small.
- 54 I have met 1 on 1 for computer help in a tec lab
- 55 Kids play area
- 56 Book sale
- 57 Ancestry.com and MyHeritage.com access.
- 58 Children's Room
- 59 Would be great to open up a space for Book Clubs to meet on site
- 60 I don't use any spaces except the check out area. I request books online and come in just to pick up the books and maybe spend a few minutes browsing them.
- 61 I do not like the new library website. It is hard to use.
- 62 community room is not used as much as it could be. Please use for non profit play readings, and committee meetings.
- 63 Children's room toys (magnatiles, velcro blocks, animals, puzzles)
- 64 Online services
- 65 Children's Area
- 66 small group 2-4 meeting areas
- 67 Children's crafts area
- 68 meeting rooms
- 69 Small meeting conference rooms
- 70 Local History Room
- 71 Children's section
- 72 I normally just check things out and take them home.
- 73 Love the jigsaw puzzle table!
- 74 I like the front lobby displays - art, artifacts, etc

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TIGARD LIBRARY ANNUAL PATRON SURVEY RESPONSES

- 75 how about more free crafts and free music
- 76 Author Events, Learning and Cultural
- 77 Childrens area
- 78 QUIET READING AREA
- 79 computers to take online computer classes, also checking out Dvds
- 80 puzzle
- 81 Coffee shop.
- 82 study rooms, children's area
- 83 Bathrooms - Almost always clean & tidy. Of course, there are always slob.
- 84 Comfy chairs to sit in peace and quiet and read a book, magazine, or newspaper.
- 85 Computer in order to print
- 86 N/A
- 87 Kids area
- 88 Chess club space for little homeschoolers
- 89 computers
- 90 While I request items frequently, I don't really spend much time in the library.
- 91 Looking forward to the Local History Room extended hours!
- 92 separate room for computers and have fewer computers
- 93 Question is too vague. What is a self-paced activity? What do you mean by interactive displays? What kind of new technology?
- 94
My daughter gets a lot of good out of the computer apps in the children's section - please maintain and expand internet computer area
- 95 internet computer area
- 96 Space that could use integrated cell phone AND computer technology without the cell phone nazis...very often I need to converse with someone about their website
- 97 The area for putting puzzles together.
- 98 Kid space
- 99 Bring back computers that were taken away.
- 100 Margaret Houghton Reading Room
- 101 computers
- 102 public internet computers
- 103 computers
- 104 what is makerspace?

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TIGARD LIBRARY ANNUAL PATRON SURVEY RESPONSES

Minor typos and/or spelling errors were not corrected in the comments.

Q7. What kinds of events, materials, and/or services would you like to see the Library provide?

- 1 Piano classes, reading, books and mathematics.
- 2 More activities that involve Spanish speaking children that promotes their culture and history.
- 3 More Spanish and multicultural events to interact with others.
- 4 Bilingual story times during the weekend
- 5 VIP card for teachers (borrow up to 100 books)
- 6 Crafts for small children.
- 7 Computer classes, Author lectures or Professional lectures on subjects like: finance, public health, floral design etc. & screen on the greens or Shakespeare in the Park.
- 8 More OBOB books, and audiobooks
- 9 I love the music, drama, puppet plays, organizing, wills... basically all of the programs the library offers. I would like more ebooks. I use Libby and there are many titles it doesn't carry in ebook format. Sometimes there is only 1 of a whole series and I don't know why they don't have the rest. Does TPL pay for some or is it only at the County level? When will TPL have a branch? That might be one way to help with the parking issue besides being closer to patrons who live in other parts of Tigard.
- 10 Board games
- 11 More Audio Books on Overdrive please.
- 12 Fun and interactive events or volunteering events (more).
- 13 We love the kids shows- reptile man, bug chicks, puppet shows, they are so fun - especially the animal ones
- 14 Movie theater room events. For example an American movie translated in another language to learn French, Spanish, Japanese etc....
- 15 Hoopla digital (streaming media), Freegal Music, RB digital. Better promotion of Rakuten Overdrive/Libby services
- 16 Eduational talks, concerts...these have all been fantastic.
- 17 creative writing workshops
- 18 I would LOVE to see a book club for adults that is not offered during work hours. Also- more book clubs for more specified groups (moms/millennials/Baby Boomers etc). Also would like to see more "recommendations" ideas or "blind date with a book"
- 19 Consumer Reports Current
- 20 books, mags, cds, films
- 21 book review by a staff
- 22 You're doing a great job already!
- 23 more cultural events from communities of color
- 24 You already have good programs - Thank you.
- 25 candidate talks/debates
- 26 You do a great job of informing me with what you are doing
- 27 more computers so people can study.
- 28 Movies on the big screen in the community room
- 29 keep going the way you are
- 30 More musical events for adults

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TIGARD LIBRARY ANNUAL PATRON SURVEY RESPONSES

- 31 continue evening events in Community Room
- 32 Children's author visit?
- 33 I wouldn't mind if you only opened 6 days a week and had more programming by partnering with local Nonprofits and city programs, like IMOGAP, Medical Teams International, CERT.
- 34 A coffee shop
- 35 More computer support and tech classes geared toward retirees, travel presentations?
- 36 Teen movie nights
- 37 LIBRARY OF THINGS! More flexible seating for teens/adults. Coding classes for adults. Genealogy class. Fine free lending? <3
- 38 book clubs, not mystery.
- 39 Teen room similar to Tualatin Library
- 40 * Homeschool programs (see what Beaverton Library is offering)
- 41 I enjoy the educational talks, money management, gardening, history
- 42 More home school and middle school programs
- 43 cleaner toilets
- 44 We loved when the Oregon Symphony came and did the kid's concert. Also. the holiday Aaron Meyer's concert was great too. Being able to have our 5 year old try these events out has been wonderful. We now take him to concerts downtown because he loved it.
- 45 Have enjoyed speakers and musical presentations.
- 46 How to get your struggling reader to read!!!!
- 47 More SciFi, less fantasy.The
- 48 A place to watch video and/or listen to audio media?
- 49 Kids & adult activities
- 50 They provide wonderful classes already! Love the kids' programs.
- 51 Just more books as they come.
- 52 concerts for children, book club for slower readers, aging adults (55 +)
- 53 A paper shredding event
- 54 "How to" events like the knitting one
- 55 more lectures, mini-performances, historical presentations
- 56 I have visited a couple of music events that were wonderful. I would be interested in doing arts and crafts at the library, also learning things like photography, to name an example, as long it isn't a sales driven event. Knitting and crocheting are hobbies of mine, but anything new would also be interesting. Just hanging out doing crafts and having coffee with like minded people would be great.
- 57 The current programs offered are great
- 58 More evening and weekend Excel and Microsoft Office computer classes. I am frustrated that almost all the computer classes are Monday through Friday daytime when most people work. Those who work also need to improve their computer skills and many like me cannot afford to take many PCC classes to open up options or advance in their careers. In addition PCC's classes are often weekday daytime as well.
- 59 evening lectures
- 60 They are already being provided.
- 61 n/a
- 62 More middle/HS aged groups (ie movie night, boardgame night, role playing night dungeons and dragons,)
- 63 Continue classes of tech help: cell phones (Apple & Android), Excel, etc.
- 64 I like using Overdrive and have noticed that the selection keeps getting bigger. I really appreciate that.

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- 65 Workshops on technology use (specific programs or apps)
- 66 reduce wait times for audio books.
- 67 Doing a great job now. Don't need to add more and increase costs... just keep doing what you do so well.
- 68 Bilingual story time weekends or at least twice a week Spanish classes for adults More bilingual/ bicultural activities
- 69 nature/gardening lectures
- 70 community outreach, connecting other great vendors and businesses together, an art fair, or special author visits, local music concerts
- 71 Help with my kindle.
- 72 Dinosaur fossil exhibit.
- 73 More outdoor reading/ working area during summer months.
- 74 There are plenty of places to read books. Would be nice to have a few areas for listening to or viewing audio & video materials within the library itself.
- 75 For me it's fine just as it is.
- 76 Tween & teen activities: for my grandson. I've enjoyed the children's activities when he was younger. I've also enjoyed the activities involving music, tech. learning, legal aide, arts & crafts.
- 77 More events geared towards very young children (toddlers and early pre-school) that actually keep their attention well.
- 78 Quite a variety of events, etc. are always being offered. I can't think of anything at this moment.
- 79 Tax assistance, more lectures, DIY events
- 80 Concerts
- 81 more cultural passes
- 82 Free technology classes. Book group matching sign up service for interested people. Maybe some type of table/sign with services info. for homeless that gather there.
- 83 Library already does too much for a small group of users. Stop trying to grow your kingdom. Stay a library and reduce your budget.
- 84 Listening devices to evaluate books on CD before checking them out. I currently check out more CD's than I want to actually read, take them to my car and briefly listen to the reader's voice, then on my way out of the parking lot place the CD's I don't want in the check-in boxes. A listening device in the library would save me time and save the staff time in reshelving the items I don't want.
- 85 More music events that are kid friendly
- 86 More ebooks
- 87 Any and every area of human interest, activity sharing or promo, skill development, learning, demos.
- 88 Author talks.
- 89 town hall educational programs
- 90 I drive to Hillsboro shute library for spanish intercambio most Saturdays
- 91 Computer understanding classes, Windows 10. Internet. Smartphone explanation for seniors.
- 92 adult speakers, seminars, etc.
- 93 Educational programs. Audio/Video materials.
- 94 You've got everything we need!
- 95 Crafts, community programs like music, artist, authors.
- 96 More copies of current and new release fiction books.

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- 97 We have fliers that contain lists of books for children aimed at certain types of books. It would be great to add the same thing for adults. Many people think it's okay for them to talk on their cell phone in the library. We need signs saying it is not. Also, many people like to come to the library to have an extended conversation. That should also be on a sign with a suggestion to reserve one of the upstairs rooms if conversation is necessary. Classes offered at the library should be listed in the Bits and books like they used to be instead of making people go to the calendar to see them.
- 98 Painting Classes, Beading Classes,
99 music shows
- 100 We are not able to watch many sports events at home. And bars are not our thing. We watched a soccer championship a few years ago and really enjoyed it. But haven't heard about it any other time. Not sure how you would let people know. We are missing the Blazer games 😊
- 101 Info about ebooks
102 More lectures and classes
- 103 Some wccs libraries have games to check out, would like to have some at Tigard
- 104 It would be nice to have trainings for folks wanting to start Etsy, websites etc. Also mindfulness events, holistic medicine etc Crafts for adults only. Family events for crafts the parents look at you like you're taking candy from their child even if you stood in line just like they did. Don't like that ideology. Rather not attend family crafts.
- 105 Red Yarn concert for young children
106 Larger area to post metro events posters and fliers I use that area to see what is happening in the Portland area
- 107 e-magazine such as Zillow easier to renew e-books and e-audiobooks
108 Things are just fine
109 Maybe you do so, but hosting a variety of book clubs would be great!
110 Music series, speaker series, community stewardship
111 I am very happy with the existing programs and services.
112 More activities for pre-teen and young teens.
113 Scheduled YOGA twice a week would be wonderful and healthy.
114 Lectures by local experts- TED style but local
115 I mainly like to use the library to access Consumer Reports as a way to research items before I buy (e.g. washers, TV sets, etc.). In the old (pre-internet) days, this was easy. Now it's pretty impossible.
116 Continue with getting more ebooks and movies
117
Classes for Seniors: Retirement Planning (keep on doing them), Classes on Social Security. More toddler & young kids events planned for weekday mornings not nap time (1 - 4 is often nap time) and not after 6 or 7 pm
- 118 Please, no safe spaces. A sanctuary city policy and consequences is bad enough.
119 More availability of Audiobooks. I enjoy listening to books while I commute, exercise, do housework, etc. Some books are only available as physical CD's. I only have a CD player in my car these days so it limits me to listening only in the car. I prefer using Overdrive so I can listen anywhere.
- 120 More events for very little kids, under 5
121 Don't go there
122 Some craft events for ADULTS would be nice -- I see some other libraries in the Multnomah county area are doing it.
- 123 I like what you do already
124 second copy machine on first floor

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- 125 I would like to be able to view/download the TV series OutLander live (while it is showing).
- 126 Children's activities in Spanish, and an active outreach to residents who have not yet mastered English, including English language lessons, perhaps sponsored by the Portland or Beaverton Literacy Council.
- 127 I like the community ones you do.It
- 128 Book study group, senior events, how to classes using fb, instagram, twitter, privacy protection online, etc
- 129 There seemed to be more crafts for adults in the past. I enjoyed taking those classes.
- 130 You are doing what a library is supposed to be doing - providing a fabulous array of materials in many forms. And you offer interlibrary loan opportunities too!! That's SO great!! In more recent times, you are now offering so many "classes" and learning opportunities that you are turning into a school. Be content that you are doing exactly right now. That's more than enough.
- 131 Open the group gathering space to activities other than library sponsored events, city sponsored events, or city "partners" like TriMet. The group gathering place was intended as a community room, it should be opened up at a reasonable (not money making) cost to stimulate community use.
- 132 More lectures in the Community Room, author's talks, concerts of all types.
- 133 I like cultural events for adults. I also like talks/lectures about nature, people, things going on in the world, etc. Movies would also be great!
- 134 Marvel Super Heroes event, Star Wars event, natural healing methods.
- 135 More crafting - knitting/crochet gatherings; book clubs.
- 136
All school's children's artwork TTSD Choir, Band and Drama teasers Local writer talks How To's talks about very specific things; from "how to make" to "Shortcuts for..." etc. Any topic there might be books on in the Library!
- 137 More adult evening programs.
- 138 Library of things!
- 139 I really love all the kids events,craft events and story times. We also participate in dogs and tales, which is such a great program.
- 140 I would like for there to be a list of non-book items for loans, things like those plug in energy meters or whatever else the specific library offers. I want to know about them but can't find a list of the items anywhere.
- 141
Much as I like the Tigard Library, my life gets so busy that I don't get there as often as I would like to do. I access the library by #76 bus, but the whole process takes a fair amount of time because I live on #45 line..
- 142 A library of things!
- 143 Movie, interest classes etc.
- 144 More computer classes please. Also as a handicap person (and yes I have a lovely friendly visitor) I wish I could pull up to a spot and have someone run my books out to me so I don't have to get out of the car.
- 145 Author Speakers
- 146 I keep missing the attorney who comes to teach on wills in Oregon. Would like more of that. Also, I'd like visiting authors. I enjoyed the "ugly art" (don't remember the exact name) but would like more how-to, diy speakers on obscure things.
- 147 It would be great if the children's story hour room was open for play on weekends.
- 148 Help with my on-line books and iPad use with selecting materials.
- 149 Informational speakers as in the past.

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- 150 How to crafts would be fun. Different classes such as photography, knitting, calligraphy, etc. Cultural demonstrations and small festivals. The outdoor space can be used as well for larger gatherings or little fairs.
- 151 Painting classes. + Guest speakers regarding food, reference reading that relate to clean eating, etc.
- 152 Genealogy workshop
- 153 more music programs, more authors
- 154 *More downloadable audio books. *another rattlemaking class *more classes like staff making or shield making or vision board making classes.
- 155 I like the music and special interest programs.
- 156 Music concerts.
- 157 Love all the children events! Also some of the adults events are very educational.
- 158 Computer classes in Spanish.
- 159 Would like to see more ebooks
- 160 More outside speakers, creative adult classes, a writing class.
- 161 More events for teenagers. Our daughter is 15 years old and loves to read and would love to interact with other teens her age that love to read as well.
- 162 More activities for middle school & high school outside of video games
- 163 It has everything I need.
- 164 More displays; make finding things as user friendly as possible. More books to browse and look at - rather than just on shelves.
- 165 I really like the program where kids were able to read with service dogs. Are there any other unique ways we can encourage our children to read?
- 166 Emergency preparedness presentations, Red Cross presentations, musical performances, speakers
- 167 I use e-books the most and some lectures.
- 168 I like groups
- 169 Books Online databases for research
- 170 More book club kits!
- 171 A book group for Literature would be nice
- 172 You are doing a great job. I knit so maybe a knitting group or craft group would be nice.
- 173 I love the cultural, musical, and educational programs that are currently offered.
- 174 More cultural passes specifically the Japanese Gardens, the Art Museum, the zoo
- 175 I like what you've offered. Thank you.
- 176 B/f the budget cuts, more of what was avail. before (teaching classes, classes by interest, cultural stuff, learning to type classes, etc.)
- 177 More adult materials in Spanish.
- 178 Book study groups would be fun. I have yet been able to attend the computer classes I would like because I work during the day. Word updates and Photoshop are the two I am interested in.
- 179 Ebooks
- 180 More interactive children's programs
- 181 We bring the grandkids to story time now and then
- 182 Music presentations, authors,
- 183 I wish the community room was not so expensive. It prevents groups from using it. There is a real shortage of public spaces to use in the Tigard area.
- 184 You're doing a great job at meeting my needs.
- 185 More self help audio books

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- 186 Genealogy help with websites, etc.
- 187 Class on use of computers
- 188 More kid focused events - like puppet shows, folk singers (red yarn performed at tualatin recently and he was excellent), and animal visits (e.g. rojo the aplaca or the reptile man). Would also like to see increased capacity during fun for ones storytime on tuesdays, space fills up fast!
- 189 workshops of all kinds
- 190 Movie night (maybe with a panel discussion afterward)
- 191 I'd like more craft events, like wool needle felting, that include adults. Expand the instructional, how-to, dvd/bluray selection.
- 192 More concerts and storytellers and good book sales.
- 193 I'm always astonished at the number of services that the library already provides. The only addition that I might suggest would be to add family-friendly board games that could be checked out. For those who can't afford to buy them, this could be a fun family service.
- 194 I have suggested a drive-up window for pick-up of reserved materials. Also, maybe turn the drop boxes outside into a little booth where someone inside gives reserved materials to those that drive up.
- 195 I attend most of the musical events held in the large hall.
- 196 Although your audiobook selection is quite good there are many nonfiction books I have been unable to find thru WCCLS so I would like to see an expansion of audiobook purchases.
- 197 Any kind of event that gets different folks from the community interacting face-to-face would be beneficial in these politically/socially divisive times.
- 198 3D Printer Acces to Artnet or askart or such Tool lending library
- 199
I wouldn't mind if there were some event/focus on veganism. Maybe someone who could talk about how moving away from animal agriculture would impact the environment, our health, and animal welfare.
- 200 Would like to read juried science journals like Nature.
- 201
I would like a new book display where it can be seen easily . Also I would like more access to audio books.
- 202 Evening entertainment, performances, history documentaries, etc..
- 203 I've been liking the cultural programs both for kids (music, art), adults (Holocaust Remembrance), and multigenerational (MLK Jr. Community Discussion).
- 204 The variety already is great.
- 205 I have liked the craft type activities and geology classes.
- 206 Rotating art displays (including photography).
- 207 Author readings/discussions
- 208 At least once you offered a "how to sell on ebay" class. It was full. If you were to offer it again, I would like to attend. I would like to know about it before it fills up!
- 209 readings, new book announcements
- 210 Just keep the in-check out capability
- 211 More science for kids programs.
- 212 Foraging Information talks. More kids crafts and events.

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- 213 - Bookshelf markers in the children's room. Laminated paper strips, paint stirrers, formica - something for the kids to mark the place they pull out a book so that they can easily reshelve it. (My school-aged children have asked for this). - Book group or drop-in knitting/crochet or bingo/cards (for adults) - We love the performances (opera, ballet, etc), especially family/kid-friendly, and other children's activities. I would appreciate getting a 'reminder' email the day before the activities (ie, send to the book/bites list). - A friend's library (not Wash Co) puts together children's book bundles. For example, 3 books about friendship, 3 books about superheros, 3 books about space. She loves it, because she can dash in and out. My kids love the library and we come for frequently, long visits, but it can still be hard to browse while keeping an eye on little children - and it's always fun to discover new books. - A key to the alphabet chair in the binder! There's one letter we can't figure out! haha
- 214 authors speaking would be great
- 215 More non-fiction.
- 216 More workshops.
- 217 I think you guys do a great job from what I have seen. Always a lot of people there, which makes me happy that people still go to libraries!
- 218 Spanish language classes/meet-ups to practice speaking spanish
- 219 More hands on activities for children in the childrens area that DONT involve screen time. Thank you!
- 220 Research materials, I'd love to see a link to Library of Congress
- 221 I enjoy the crafts for adults. There seems to be less of these than before.
- 222 3D Printers!
- 223 I can't think of anything new!
- 224 Arts and crafts workshops, musical events, food/wine tastings, educational events. Realize you already do some of these and appreciate that.
- 225 more information seminars, personal finance, retirement planning, parenting. I enjoy the crafts, more of that too.
- 226 more book kits for adult reading clubs
- 227 board games, audiobooks
- 228 I love the adult storytelling annual event. Would be nice to have a VCR to use there so we can watch our old videos, since most people don't have VCRs any more. Opening earlier on Sunday is a nice idea. But giving up an hour on the week nights is a big trade off and doesn't seem worth it to net fewer hours. I'd be interested in a program on Cyber security and privacy.
- 229 writing workshops, readings
- 230 Genealogy
- 231 Tool rental
- 232 More kids programs!
- 233 Foreign language books and magazines - German, Russian, etc.
- 234 More educated volunteers who can help with smart phone questions and Microsoft laptop questions. In the past, the volunteers I've had did not know about android questions. They all had Apple phones and laptops, and did not know about androids.
- 235 I enjoy the relative abundance of new books both fiction and non-fiction. Please continue to invest, I bring our granddaughter age 6 to the library and she picks out her reading material. I appreciate the Friends of the library and have donated books for their use from time to time.
- 236 More author readings for adults. Classes for adults.

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TIGARD LIBRARY ANNUAL PATRON SURVEY RESPONSES

- 237 College classes. This could provide additional income to the library and bring college right into our neighborhood. Perhaps PCC, George Fox, PSU, OSU, or U of O courses for college credit. It would be worthwhile to test interest and open doors even for minors who cannot travel far but could easily attend at the library.
- 238 Love the kid-friendly events! The opera was excellent, if you could get the bubble-man to come that would be awesome. Oh we love the reptile man, and getting the bug-chicks back would be sweet.
- 239 Intergenerational Book Club (HS and up)
- 240 The "library of things" concept is fantastic! I'd love to see more items available. Continued support for additional electronic materials (books, education, reference, periodical) is important to my family as we use all these services quite a bit.
- 241 I love the basic services of borrowing books, movies, and music. I enjoy and use the book sales. The basic services are most important to me. Please maintain the quality and variety of these services.
- 242 more e books
- 243 I really enjoy the Playaway audio books. It would be great to have a selection at Tigard to browse from.
- 244 More cultural passes
- 245 love continuing education classes, computer
- 246 Bird/nature walks/talks on the Fanno Creek trail.
- 247
- Would love to see more activities that would appeal to millennials. Pub trivia, wine tasting, after hours, etc...
- 248 coding
- 249 Library of Things would love to have non-traditional items available to borrow-kitchen items, gardening tools, musical instruments, etc.
- 250 :D
- 251 Idk maybe more studying places?
- 252 It would be nice to have an automatic return for drive up. (Like the one on the side of the building)
- 253 Library offers wonderful services as it is!
- 254 Doing fine as is.
- 255 concerts movie nights Beaverton library has good events as does Hillsboro - do more like these
- 256 More education for seniors
- 257 More tutoring space
- 258 video games
- 259 Books/internet support classes
- 260 Book sales, adult activities, music
- 261 Adult education
- 262 language practice groups, skills groups, home ownership/car/financial literacy presentations
- 263 More large print books.
- 264
- Oregon Symphony and Oregon Ballet Theatre, concerts were great! Puppets and more arts would be great!!
- 265 Music, children's programming
- 266 KEEP UP WHAT YOU ARE DOING
- 267 More activities for grade school kids on week days after school (3-5pm).
- 268 Love the children's events.
- 269 Movie night on Friday or Saturday for the whole family
- 270 More arts and craft activities. Especially for older kids/teens/adults.
- 271 More events to highlight the community - local community organizations/speakers

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TIGARD LIBRARY ANNUAL PATRON SURVEY RESPONSES

- 272 I loved the holocaust speaker. Maybe more speakers like her? Kids music events on weekends!!!
- 273 Environmental, crafts (which you do already)
- 274 Author talks from authors.
- 275 borrowing of games and appliances
- 276 Have you considered showing movies like the Hillsboro main library does (or used to a few years ago when I lived in Hillsboro).
- 277 I like the new TV series section. More music CDs would be great.
- 278 SENIOR INFO AND ACTIVITIES: EXP SOCIAL SEC. BENEFITS, HEALTH, MEDICARE, NUTRITION, CO-HOUSING
- 279 More of everything the library is a fun space.
- 280 Love all the kids events, like book babies
- 281 I'm happy there are many books to choose from and helpful people to guide me with my questions.
- 282 Love the Library of Things - would like to see this promoted more and expanded. Have enjoyed the art show and presentation on seismic retrofitting your home, both at Beaverton Public Library and the "Crafternoon" get-together at Garden Home annex
- 283 More performances geared toward teens. It seems that most performances are currently geared toward young children and adults.
- 284 I would like events for the upper elementary school crowd, grades 3-5. Many of the activities I see are geared for the pre-school age group.
- 285 Video games & board games
- 286 Music, including kids specific music
- 287 Move available copies of new releases/best sellers.
- 288 None.
- 289 More senior seminars
- 290 You've already got them.
- 291 I was sick and not able to get out the last time, but did you show the last Winter Olympics? It was great the time you did as our TV had just died and Winter Olympics are my favorite.
- 292 It'd be great to do a knit night or something, and maybe a few book clubs.
- 293 There were some wonderful family/kids concerts/programs in the summer. I would love to see more of these!
Baby sign Language class. More bilingual family story times (these are great!)
- 294 baby music together, baby sign language
- 295 more kids activities, evening adult programs with hands on act.
- 296 It really has all I need.
- 297 presentations & programs
- 298 Maybe short adult classes to learn sign language. A deaf pizza delivery lady came here and I felt bad that I could not communicate with her.
- 299 More DIY / Craft classes Assistance with MAC computers and technology
- 300 all events there have been very enjoyable ,that I attend-music,speakers,dancers,
- 301 Does TPL participate in the tools/appliances lending library? That would be nice.
- 302 Continue with movies (old and new). More TV series for those of us who want to binge. The yearly tax information is extremely helpful.
- 303 More teen events not during work hours in the summer. Usually all programs are during the day which is hard for working parents.
- 304 Already an awesome library!
- 305 Things for older kids, ages 8-13?
- 306 Video games like other libraries do.

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TIGARD LIBRARY ANNUAL PATRON SURVEY RESPONSES

- 307 Spanish Language Conversation Meet Ups, Art classes, repair fair, history lectures, jazz, hands on science, Spanish Language Classes,
- 308 Not so much what kinds but most seem after 5 PM and I would prefer during the daytime like after 10 AM
- 309 n/a
- 310 Please (!) host more events for adults. There is so much programming for tots/parents/ teens that what is left is dregs for adults. No family, no children, may as well as not even look at what's going on in the library. And if there is equivalent programming planned for adults (as in money spent, time, resources) it's ok to have something where not every age is invited.
- 311 dvd's please dont get rid of,
- 312 I would love a Spanish story time for ages 5-10 My children loved their time with teacher Lyndsey for Spanish but have aged out. As homeschooled kids this was an important and great part of their curriculum. More Spanish language More game clubs More phonics guidance for 5-10 age group. For instance...Like which computer games at the library computers of the many are best for picking up certain skills.
- 313 More crafty events for kids & adults
- 314 computer classes
- 315 Children's programs and events
- 316 Children's activities More possible cultural passes. Children's activities in the summer that are computer classes and/or planned activities with guest presenters/community.
- 317 I'd love a drive through pick up option for held items. It'd also be great to have a drop off option in North Tigard (say near Whole Foods on Scholls Ferry).
- 318 Kids programs for preschool & younger, available at times other than Mon-Fri 10-4
- 319 Would love to see more things for families and for older boys and girls. You have a ton of little kid stuff, where is the 3rd through sixth grade activities?
- 320 A library of things could be really fun!
- 321 I'd love a presentation on the geology of Oregon.
- 322 More vintage TV show dvds please! More classic movies dvds please! I love the new separate section for old tv show dvds.
- 323 Kids activities for school aged kids
- 324 A variety of book clubs for different ages and interests to perhaps be run by volunteers.
- 325 Love anything musical!!!
- 326 Music, authors, events targeted towards adults
- 327 book signings, talks,
- 328 Just be a library: quiet/storing books/stacking books/nice periodicals/wall off the computer area so folks can view their porn in privacy HA HA HA
- 329 Love the adult programs that are held in the beautiful community room. Music, interesting speakers, dance.... all good.
- 330 Roller basket w/wheels to take books around library
- 331 card making, crafts
- 332 more art, Lobby displays
- 333 children's concerts, children's activities and events for 5-12 year olds
- 334 Birders info
- 335 Literacy / ESL classes, perhaps as an extension of PCC. Especially with the library open to 8pm, you could offer classes maybe twice a week from 6:30 to 7:30pm. City staff could supplement the paid staff as volunteers.

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TIGARD LIBRARY ANNUAL PATRON SURVEY RESPONSES

- 336 Government internet for easy online shopping costs a lot less over seas
- 337 Later evening hours....longer hours overall Maybe coordinate with Brookwood Hillsboro library so that each of you has 3 or 4 late evenings....or allow us to sign up for "after hours pass" to use computers ? and printers? and scanners ?
- 338 more audiobooks and movies
- 339 Crochet and knitting group, more workshops like the rattle making workshop
- 340 3D printer!
- 341 Fax Machine for public use.
- 342 I would like to see an app to renew books and request books.
- 343 Perfect as is... coffee shop would be awesome
- 344 Tutoring for young adults
- 345 Library of Things like Hillsboro.
- 346 Library of Things.
- 347 More art and music based performances. For example, Portland Opera performances appear to be popular for both adults and school-aged children. Readings (book authors, poetry, etc.) are also very appropriate to be held at the Library.
- 348 Information fair for seniors with: Discussions/resources for avoiding scams Legal and/or Medicare navigation advice Physical therapists talking about exercise to improve balance...etc.
- 349 More education on technology gadgets, class on use of new catalog software
- 350 I hope the Terra Nova Trio is invited back. I was sorry that their February concert was cancelled due to bad weather. I like concerts and presentations about gardening and travel.
- 351 nothing that they don't already offer
- 352 The library already does a great job of hosting a variety of community and artistic events. Moe of the same would be great!
- 353 More educational classes to fulfill unemployment demands.
- 354 new movies availability

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TIGARD LIBRARY ANNUAL PATRON SURVEY RESPONSES

Minor typos and/or spelling errors were not corrected in the comments.

Q9. Is there anything else you would like to share about the Library?

- 1 improve/add signs throughout the building
- 2 There is still no hot water in the women's bathrooms and it is usually cold upstairs, as though there is no heat or very little.
- 3 I enjoy the beautiful aesthetic aspects of the Tigard Library and appreciate that it is well-maintained.
- 4 Great job by all- the best of civil service
- 5 Improvement is needed in the "WCCLS library items due" email format to be (a) friendlier for mobile phone display and (b) highlight what is actually due. The table format forces a certain width. Consequently, (a) the text is tiny and requires zoom, and (b) scrolling/dragging is required to get to stuff out to the right. Suggested fix: replace with a multiline format for each item. E.g. first line "Due date: 11/11/11", second line: "Title: Blah blah". Consequently, more text will be readable without zooming, and vertical scrolling (which feels quite normal) enables me to see all entries. Consider eliminating or at least moving the intro paragraphs so they are after the details about what is due soon. Reasoning: The Subject already says what the email is about, and I the patron want to get to the primary thing of interest: WHAT ITEM is due (and when). So, reformat to focus on what we need to read. (In the meantime, it's "stuff in the way" of my getting to what I need to know. :) A confusing item: at the bottom of the email is a list of "Other items checked out to you" and the far right column, heading "Due?" says No. Something needs to be cleared up... Perhaps you're intending to help me know "These are not due AS SOON AS the other ones we called out"? Suggested fix: Discard that last fact about "Due: no" as it has no value (and confuses by its presence). Thanks!
John Darrow, Tigard
- 6 I love the nature out the windows and that I can walk from Main or Fanno Creek Dr. to the Library on the Fanno Creek Trail. I am also always grateful that the staff is helpful, friendly and so very wise.
- 7 The staff is always very friendly. Also very helpfull & supportive of my 9 year old trying to learn to navigate the library herself.
- 8 As libraries go, we in Tigard are especially fortunate to have such a good one that offers a WIDE range of things, and is obviously looking at getting even better!
- 9 Just very thankful. I have a small condo. I decided long ago to get rid of the computer desk, viruses, etc in my old computer, and just use the library. THANKFUL.
- 10 Thank you for the excellent staff here and the city of Tigard

What Would You Like to See in This Space?

At the beginning of May, patrons and visitors were given the opportunity to place a "leaf" suggestion onto a tree diagram in the lobby. This list is a compilation of those suggestions.

Suggestions for Café Space

General Topic	Totals	Specific Idea
Beverages	2	Affordable Coffee shop
Beverages	2	Black Rock Coffee
Beverages	2	Boba Tea place
Beverages	16	Bubble Tea Shop
Beverages	1	Coffee Shop (Mom and Pop-locally owned)
Beverages	37	Coffee/Tea
Beverages	1	Coffee/tea bar run by volunteers, managed by Friends of the Library
Beverages	3	Cold Drinks
Beverages	1	Diaspora Coffee
Beverages	2	Drinks
Beverages	1	Dutch Bros.
Beverages	1	Fizzy Waters
Beverages	1	Flavored water
Beverages	2	Hot Chocolate
Beverages	1	Ice Tea
Beverages	1	Ice Water
Beverages	1	International Tea
Beverages	4	Juice Bar (Organic, Carrot & Green)
Beverages	1	Non-dairy shakes
Beverages	6	Not Starbucks
Beverages	1	Old style soda shop
Beverages	1	Root beer floats
Beverages	2	Shakes
Beverages	13	Smoothies
Beverages	9	Starbucks
	112	Total for Beverage Suggestions
Food	1	A Great Harvest Bread
Food	1	A nonprofit coffee shop that uses homeless youth or adults who work or those in transition projects etc.
	1	Non-profit Coffee shop to assist disabled or struggling low-income folks

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Suggestions for Café Space

General Topic	Totals	Specific Idea
Food	1	Affordable items
Food	1	All you can eat buffet
Food	2	Bagels
Food	3	Bakery Items
Food	5	Burgers
Food	9	Café
Food	1	Cheap eats
Food	8	Coffee Shop
Food	1	Cooked Food
Food	12	Donuts
Food	1	Family Food-Many Branches, One Root
Food	8	Food
Food	1	GF pastries
Food	1	Home made Drinks & snacks-take ideas from public recipes
Food	5	Hot Dogs/Chili dogs
Food	1	Job training café
Food	2	Light Food
Food	16	Literary Feast
Food	1	Macaroni and Cheese
Food	12	Malt Shop
Food	1	McDonalds
Food	1	Muffins
Food	3	Pastry shop
Food	1	Quick food
Food	1	Restaurant
Food	1	Salads
Food	3	Sandwich Time
Food	2	Scones
Food	1	Seasame Donuts
Food	1	Small meals
Food	1	Something that doesn't cost an arm and a leg
Food	1	Soup Kitchen
Food	1	Tarts

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Suggestions for Café Space

General Topic	Totals	Specific Idea
	112	Total for Food Suggestions
Healthy Foods/Snacks	1	Café with healthy choices
Healthy Foods/Snacks	1	Gluten Free
Healthy Foods/Snacks	1	Grain-free treats
Healthy Foods/Snacks	5	Healthy food choices
Healthy Foods/Snacks	1	Healthy snacks
Healthy Foods/Snacks	1	Healthy Snacks (they don't induce tantrums in kids)
Healthy Foods/Snacks	1	Healthy Snacks (they don't induce tantrums in kids--neither do "unhealthy" ones)
Healthy Foods/Snacks	1	Nut Free
	12	Total for Healthy Foods/Snacks Suggestions
Snacks	2	Baked Goods
Snacks	1	Brownies
Snacks	1	Cake
Snacks	1	Candy Shop
Snacks	1	Chocolate Shop
Snacks	3	Cookies
Snacks	2	Desserts
Snacks	2	frozen yogurt
Snacks	1	Fruit
Snacks	1	Fruit Cups
Snacks	4	Ice Cream
Snacks	1	International Beverages and Snacks
Snacks	1	Kids snacks
Snacks	1	Light Snack Items
Snacks	1	Pastries
Snacks	1	Popcorn
Snacks	1	Popsicles
Snacks	1	Pretzels
Snacks	8	Snacks
Snacks	1	Snacks from around the world

What Would You Like to See in This Space?

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Suggestions for Café Space

General Topic	Totals	Specific Idea
Snacks	1	Snacks/Food
Snacks	1	Treats like snack bar
	37	Total for Snacks Suggestions
Misc/Creative		Art & Craft Shop
Misc/Creative		Art Gallery
Misc/Creative		Bed
Misc/Creative		Chairs to read in
Misc/Creative		Dollar Tree
Misc/Creative		Face Painting
Misc/Creative		Job training program
Misc/Creative		Keep Commerce out of public libraries
Misc/Creative		Lego Stand
Misc/Creative		Little Store
Misc/Creative		Local Vendor
Misc/Creative		Locker rental space for those in need
Misc/Creative		Movie Theater
Misc/Creative		No Chains
Misc/Creative		No Commercial Food
Misc/Creative		Provide them with some tables and chairs for shop
Misc/Creative		Reading
Misc/Creative		Social Workers
Misc/Creative		Use the money to fund events, repairs, or whatever needs the library
Misc/Creative		Ventriloquists
Misc/Creative		Video games
Misc/Creative		Whatever fits that everyone can get what they need and maybe a little more
Misc/Creative		World's smallest Fred Meyer
	23	Total for Misc/Creative Suggestions