

Tigard Police Department Media Release

13125 SW Hall Boulevard | Tigard, Oregon 97223 | www.tigard-or.gov/police

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TIGARD PD LAUNCHES ONLINE REPORTING SYSTEM

The Tigard Police Department is excited to launch an online reporting system that allows community members to file non-emergency police reports from their computer or mobile device.

The system is live beginning today, June 1st, 2020. To use it, the following must be true:

- It is not an emergency
- There are no known suspects
- The incident happened within Tigard city limits
- You are at least 18 years old and have a valid email address

The types of reports that can be submitted online include non-injury auto collisions, non-injury hitand-run crashes, lost property (including firearms and narcotics), shoplifting, suspicious activity, vandalism/property damage (excluding graffiti and/or hate crimes), thefts of items under \$5,000 (excluding the theft of firearms and narcotics) and supplemental reports to existing police reports.

To make a report, visit: <u>www.tigard-or.gov/report-a-crime</u> and follow the instructions. In general, all cases filed online will be reviewed by a member of the Tigard Police Department within 5-7 business days. If further investigation of your case is needed, you may be contacted for additional information. If your incident type is not listed here or does not meet all the requirements, please call non-emergency dispatch at 503-629-0111 to file a report.

We encourage community members to file reports about all crimes. Having accurate crime data allows our department to identify crime trends and focus our resources where they are needed the most. In addition, officers may be able to return stolen property to the rightful owner if a report has been filed.

The online reporting system is meant to be an added convenience for community members who would like to use it. We recognize that your time is valuable, and this tool allows us to provide a higher level of service by reducing potential wait times over the phone. However, it is not required that these types of incidents be reported online. People who are more comfortable making telephone reports should continue to do so by calling non-emergency dispatch at 503-629-0111. ###