

Police Services 2020 Levy Update

JULY 1, 2021 – JUNE 30, 2022



“**T**he Tigard Police Services Levy was crucial in allowing officers to sustain core services, including maintaining patrol coverage across the city, while we faced staffing challenges due to COVID exposure and sickness. We had hoped to report more significant improvements in emergency response times and patrol district coverage, but I believe these numbers will rebound as the impacts of the pandemic lessen in the future and the final levy officers move out of training and into ‘solo’ status.”

Chief Kathy McAlpine
Tigard Police Department

Background

After years of the Tigard Police Department facing significant staffing shortfalls, voters approved a five-year Police Services Levy in 2020. This allowed the department to hire critically-needed patrol officers and support staff. In this yearly update, we highlight how we are following through on the promises made to the community.

Status

✓ **Hired! 8 Patrol Officers**

- ▶ 5 are fully trained
- ▶ 3 are in various stages of training



✓ **Hired!**
1 School Resource Officer (SRO)

✓ **Hired!**
1 Property & Evidence Specialist

→ **Underway! Records Specialist**
▶ Recruiting for this position is open now

NOW HIRING

→ **Underway!**
40 Hour Advanced Crisis Intervention & De-Escalation Training:

- ▶ Due to COVID restrictions, this in-person training was delayed for over a year. Limited openings have only become available recently.
- ▶ So far, 7 officers have completed the training.
- ▶ Officers have completed an additional **331** hours of other de-escalation trainings.



Emergency Response Times & Patrol District Coverage:

COVID impacted both figures. Many officers were out sick or on quarantine during the year. This made it difficult to decrease emergency response times or provide consistent district coverage. Additionally, calls for service increased from **21,008** in 2020 to **21,731** in 2021.

Average Emergency Response Times
(minutes:seconds)



2021 • 6:17
2020 • 6:01
2019 • 6:11
2018 • 6:14
2017 • 6:14

FY2022

Patrol District Coverage
(1 officer in each of 5 city districts)

53% of the time
on swing shift

36% of the time
across all shifts



Learn more about the 2020 Police Services Levy: www.tigard-or.gov/PoliceServicesLevy