



JULY 1, 2021 – JUNE 30, 2022

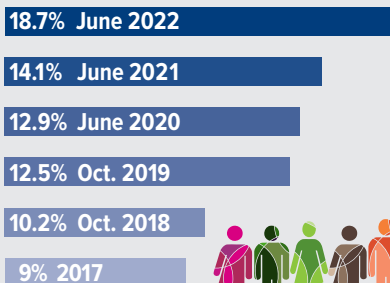
REPORT CARD

STATUS

- = Meeting or Exceeding Benchmark
- = Working Toward Benchmark

Equitable

● **Staff Diversity** % of Tigard employees that are people of color



● **8 Public Safety Advisory Board Recommendations to Council**

Including Replacement and Expansion of Body Worn and Dash Cameras



● **\$7.6M** For Direct COVID Relief



\$4.0M for business grants & loans

\$2.2M for city fees & charges assistance

- \$625K for unemployed
- \$125K for businesses
- \$50K for low-income households
- \$1.4M for rate increase delays

\$860K for houselessness support

\$490K for non-profit organizations

\$90K for mental health

● **92%** of community has access to technology and internet services

Walkable

● **51.2%** of community within walking distance of essential services



● **79** Pavement Condition Index

● **31.9** Miles of streets without sidewalks on either side



● **B** Park Quality Assessment Score

● **16** Miles of Trails

● **66%** of our community can walk to a developed park within 10 minutes



Accessible

● **524** Units in the pipeline

● **864** Existing units of regulated affordable housing to date

● **City Podcast Downloads**

● **8,351** Talking Tigard

● **611** En Contacto

● **4,275** Average number of monthly communications from community

● **Library Programs & Attendees**
421 Programs **12,055** Attendees

● **Library Visitors**
138,394

● **Library Items Checked Out**
1,107,225

● **Dollar value of a library card**

\$309

● **Increased Social Media Presence**

Followers | % Change

23,827 | **7%** **20,391** | **9%**

6,447 | **21%** **2,065** | **36%**

Healthy

● **City Bond Rating**
Indicates financial health. AAA is the top rating.

★ **AAA** S&P

Aa1 Moody's



● **46** Recreation Scholarships Awarded



● **2.7%** Local Rate of Unemployment

● **87%** Rec programs filled to capacity

● **98%** of Recreation participants who had a 'GOOD' or 'VERY GOOD' experience



Police Services 2020 Levy Update

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“**T**he Tigard Police Services Levy was crucial in allowing officers to sustain core services, including maintaining patrol coverage across the city, while we faced staffing challenges due to COVID exposure and sickness. We had hoped to report more significant improvements in emergency response times and patrol district coverage, but I believe these numbers will rebound as the impacts of the pandemic lessen in the future and the final levy officers move out of training and into ‘solo’ status.”

Chief Kathy McAlpine
Tigard Police Department

Background

After years of the Tigard Police Department facing significant staffing shortfalls, voters approved a five-year Police Services Levy in 2020. This allowed the department to hire critically-needed patrol officers and support staff. In this yearly update, we highlight how we are following through on the promises made to the community.

Status

- ✓ **Hired! 8 Patrol Officers**
 - ▶ 5 are fully trained
 - ▶ 3 are in various stages of training



- ✓ **Hired! 1 School Resource Officer (SRO)**

- ✓ **Hired! 1 Property & Evidence Specialist**

- **Underway! Records Specialist**
 - ▶ Recruiting for this position is open now



- **Underway! 40 Hour Advanced Crisis Intervention & De-Escalation Training:**
 - ▶ Due to COVID restrictions, this in-person training was delayed for over a year. Limited openings have only become available recently.
 - ▶ So far, 7 officers have completed the training.
 - ▶ Officers have completed an additional **331** hours of other de-escalation trainings.



Emergency Response Times & Patrol District Coverage:

COVID impacted both figures. Many officers were out sick or on quarantine during the year. This made it difficult to decrease emergency response times or provide consistent district coverage. Additionally, calls for service increased from **21,008** in 2020 to **21,731** in 2021.

Average
Emergency
Response Times
(minutes:seconds)



2021 • **6:17**
2020 • **6:01**
2019 • **6:11**
2018 • **6:14**
2017 • **6:14**

FY2022

Patrol District Coverage
(1 officer in each of 5 city districts)

53% of the time
on swing shift

36% of the time
across all shifts

