

Equitable

Business impact of

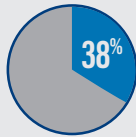
TIGARD CARES



\$2.7M in grants to 320 firms

\$700,000 in business assistance loans

\$3.4M total in business assistance



Grants to entrepreneurs of color



Launched the



PUBLIC SAFETY ADVISORY BOARD

39 applicants **16** finalists selected via Community Caucus
69% from underrepresented communities



Hired **5** of the **9** officers (62.5%) allocated in the Police Services Levy

169.5 Hours of continuing education for crisis intervention and de-escalation training for officers (July-Sept 2020)



Walkable

500 individuals completed the Pumpkin Scavenger Hunt



Planned for the future of Parks & Rec

648 community members shared ideas

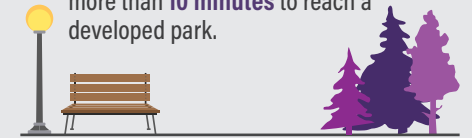
Most common suggestions

- Unique play areas
- Expanded trail system
- Tualatin River access

Tigard spends **66%** of the national average (per acre/per fiscal year) to maintain parks.

This year, the city will add **37 acres** of parkland to the **550 acres** currently maintained.

34% of the community has to walk more than **10 minutes** to reach a developed park.



JULY-DECEMBER 2020

Report Card

www.tigard-or.gov/ReportCard

Our Strategic Vision:

An equitable community that is walkable, healthy, and accessible for everyone.

Healthy

Received **\$3 million** in grant funding



\$1.7M for business assistance

\$792,000 for Safe Routes to School project at Metzger

\$265,000 for *Downtown Tigard Reimagined* project

\$250,000 for community policing

\$75,000 for Outdoor Museum artwork

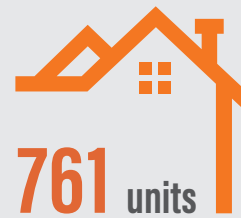
1 of only **10** public agencies in Oregon to win outstanding achievement award for the Popular Annual Financial Report.



34% of 2019 performance audit recommendations implemented
— This increased from 16% in July 2020 —

198 utility customers received **\$43,267** in financial assistance from Tigard AID

Accessible



761 units of regulated affordable housing

519 additional units of regulated affordable housing in the pipeline

23 Accessory Dwelling Units approved since June 2020

Increased Digital Presence

	LinkedIn • 143 New followers	143%
	Instagram • 581 New followers	24%
	Twitter • 691 New followers	10%
	Facebook • 457 New followers	7%

Launched Two City Podcasts

5,068 downloads **41** episodes **11** in Spanish



6:03

Police response time to Priority 1 and 2 calls in quarter one of 2020-21



6,358

patrons served at the walk-up service desk

82,196 items checked out
188 virtual programs (5,457 attendees)

CITY OF TIGARD Report Card

Our Strategic Vision: An equitable community that is walkable, healthy, and accessible for everyone. That is the theme of this report card. Below are actions that we're taking to meet this vision.

Equitable



Stating we are not racists is inadequate; we must be anti-racist. Society has internalized and normalized racism. As a city, we must examine and change policies that give rise to racial injustice and inequity. We are taking this step with the creation of the Public Safety Advisory Board and an Anti-Racism Action Plan.

We will continue to learn about racial equity from our community. On the city's podcast, Kim Moreland taught us how Oregon's history has disadvantaged the Black community. Dr. Marvin Lynn and his son educated us on the realities of being a Black family in Tigard, and Michael Holton coached us on the importance of mentoring.

Healthy

Our community's mental health is fragile as we navigate the impact of social isolation. Using grant funds, we created initiatives to make your days a little brighter.

From doctors to teachers to neighbors, the Tigard Thanks! project received more than 200 nominations from you of the superstars who helped make your 2020 brighter. Your craftiness was on display by completing crafts kits to brighten up senior living communities. With the help of a GoPro and creative community members, your holiday lights remained bright for everyone to see during the Holiday Lights Drive Thru.

Tigard THANKS!

Walkable

You are walking more and using trails more during COVID-19 according to a survey of 600 community members. It's our mission to make sure the walking continues even after the pandemic ends. To do so, we asked you to share ideas for making walking a more attractive option for getting to parks, downtown, and other destinations.

You shared the importance of building sidewalks that buffer walkers from traffic, easier and safer ways to cross the street, and increasing sidewalk connections. Your feedback will be a key as we update the 10-year plan for parks and recreation in Tigard.

Accessible

Hearing from you about our services remains a priority and something we want to make easy. Since July, 5,794 community members have connected with us about a range of topics, racial equity and COVID-19 being the most common topics.

In addition to the monthly Fireside Chat with Mayor Snider and Spark a Conversation with Council, we:

- Partnered with Unite Oregon on community conversations on renter's rights and emergency preparedness. The events were in English, Spanish, Arabic, and Somali.
- Convened seven webinars, including Los Empresarios for Latinx entrepreneurs.
- Hosted the first-ever virtual Chat with the Chief in Spanish.



We are proud of our refreshed strategic plan. We also recognize the challenges moving forward. We will address these challenges head-on, with hard work and a focus on the vision ahead. We will not be successful without the involvement of our entire community. You play the critical role of holding us accountable. You can do so by reviewing the biannual Report Card and the accompanying webpage. I heard from many of you after the last report card, and I hope to hear from even more after this most current update. You can reach me at jason@tigard-or.gov or 503-810-0269."



~ Mayor Jason B. Snider



Learn more about the Report Card at
www.tigard-or.gov/reportcard