



CITY OF TIGARD Report Card

www.tigard-or.gov/ReportCard

Our Refreshed Strategic Vision:

An equitable community that is walkable, healthy, and accessible for everyone.

Equitable

The city's community diversity is

26.9%



Staff Diversity

12.9% June 2020

12.5% Fall 2019

10.2% Fall 2018

9.0% Fall 2017

7.1% Fall 2016

94

 Grants to businesses impacted by COVID

51% Women-led

38% Minority owned businesses



87%

Police vehicles with dash cameras

11.3%

of officers have body cameras

Goal is 100%

Funding options are being explored

244



Hours of continuing education for crisis intervention and de-escalation training for police officers in 2019

Accessible

WiFi hotspots (budgeted) and available to library patrons.



11 in 2019 • **35** in 2020 • **50** after 2020



690 units

 of regulated affordable housing

6:18

Police response time to Priority 1 and 2 calls in 2019



312 additional homes permitted and under construction

640 additional units of regulated affordable housing are in the planning pipeline

Since March, **16** virtual Council chats with **36,258** participants



Since March, **116** virtual library programs with **2,428** participants

Healthy

Participation in Rec events

8,100 participants, 2019-20

6,880 participants, 2018-19

5,393 participants, 2017-18

3,180 participants, 2016-17



23

 Rec Scholarships awarded

Totaling **\$6,900**



Bond Rating

Aa1/AA+
FY19-20

Aa1/AA+
FY18-19

Aa1/AA+
FY17-18

Aa2/AA
FY16-17



A bond rating indicates financial health. AAA is the strongest rating.

Pavement Condition Index measures health of streets 0 (worst) to 100 (best).

80 in FY20-21 A healthier street costs less to maintain.

78 in FY19-20 Every **\$1** spent now

79 in FY18-19 saves **\$6** in the future.

78 in FY17-18



Walkable

34%

of transportation capital dollars committed to bike/ped projects

Council Goal is **at least 10%**



Tigard spends

66%

 of the national average (per acre/per fiscal year) to maintain parks.

\$4,706 Spent per acre per fiscal year to maintain park land.

This year, the city will add **37 acres** of parkland to the **550 acres** currently maintained.

34% of the community has to walk more than **10 minutes** to reach a developed park.



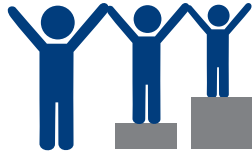
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Our refreshed strategic vision - an equitable community that is walkable, healthy, and accessible for everyone - is the theme of this report card. Below are actions that we're taking to meet this vision.

Equitable

In the aftermath of the George Floyd killing, the city held listening sessions about racial equity. Over 500 community members shared ideas for action, including the need for a Public Safety Transformation Commission. The commission will examine public safety practices to ensure they reflect the always-evolving values of our community.

The Tigard AID program was launched in May to ensure customers have uninterrupted access to utility services. We have allocated nearly \$7,000 in funding to assist 139 different customers.



Accessible

This year is the 30th anniversary of the passage of the Americans with Disabilities (ADA) Act. To make our facilities and programs accessible to all, we have updated our plan that prioritizes projects like curb ramps and sidewalks that remove barriers for the community.

We are continually looking for ways to improve the customer experience. In July, we launched the Citizens Online Police Reporting System where you can submit a police report for certain incidents that do not require an in-person response.



Healthy

In May, voters approved a Police Services Levy. With levy funding, all sworn officers will receive advanced crisis intervention and de-escalation training to help address the growing number of calls for service involving mental health.

To support safe and healthy access to the Fanno Creek Trail, the Pathfinder Pilot Project added temporary traffic calming measures to encourage people to drive with extra caution on streets where people travel on foot or by bike, to and from the trail.



Walkable

Completed in 2020, the Tigard Street Heritage Trail is a cultural resource and a pedestrian friendly corridor that connects the community to downtown. Professional artists created two murals for the trail that contain references to historic cultures, local wildlife and water.

Bikers, walkers, and runners have been frustrated by flooding on the Fanno Creek Trail at Scholls Ferry Road. We heard these frustrations and have developed a solution. We're in the final phase of hearing on whether the solution aligns with your needs.



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We are continuing on a journey to become an equitable community for everyone. This journey will not be easy and will bring unexpected challenges like the impact of COVID-19 on individuals, families, and businesses in Tigard. We will continue to provide the services that you expect and deserve in good times and bad. We will also look for opportunities to better support you, and for this, I want to hear from you. Please reach out to me (via email jason@tigard-or.gov or phone 503-810-0269) to share your vision of a community for everyone.

~ Mayor Jason B. Snider

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Learn more about the Report Card at www.tigard-or.gov/reportcard